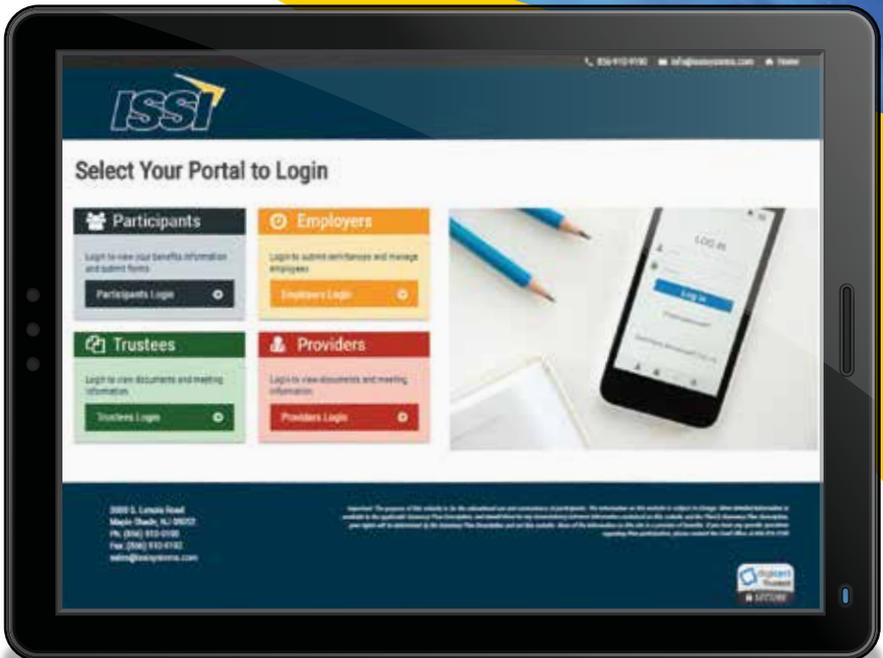


# ISSi-Site

Improve Service with Web  
Portals for Participants,  
Trustees and Providers





## Reduce Costs, Increase Efficiency

- ISSi-Site allows Participants to fill out and submit Electronic Forms, including change of address, benefit enrollment, beneficiary designation and more, saving paper and postage costs for both the Funds and Participants.
- Electronic Forms reduce manual data entry for the Funds, by allowing the data to flow directly into the ISSI system for review and approval.
- Automated email correspondence and secure messaging allows the Funds to distribute information to Participants quickly and effectively.



The screenshot shows a web form titled "Update Contact Information" with the ISSI logo at the top. The form includes fields for Name (First, Middle, Last), Address (Street Address, Address Line 2), City, State, Zip Code, Home Phone, Cell Phone, and Email. A checkbox for terms and conditions is at the bottom, followed by a "SUBMIT FORM" button.

**ISSI**

### Update Contact Information

Please fill out this form to make changes to your address, phone number, or email address on file.

Name  
First: Tommy Middle: Last: Madison

Address  
Street Address: 65 W. Fidler Street

Address Line 2

City: Maple Shade State: New Jersey Zip Code: 08052

Home Phone: 8565551234 Cell Phone: 6199999998 Email: someone@issisystems.com

I certify the above information to be correct and authorize the changes to be made to my account.

**SUBMIT FORM**

# Secured, Protected and Mobile-Optimized

- Secure Login provides greater security of Participant information than mailed correspondence.
- All ISSi-Site portals are HIPAA and HITECH compliant.

*ISSi-Site includes built-in Mobile Optimization allowing for ease of use on smartphones and tablets without the need to download a special app. This responsive web design automatically reformats screen layouts to include larger menu buttons and content for optimal viewing and navigation.*

**Contributions**

Select a fund from the list below to view contributions.

Health & Welfare

This information is based on current data as of 9/11/2018 10:17 AM and subject to change.

Showing results for the Health & Welfare fund

Month	Employee	Reg Hours	OT Hours	OT Hours	Contribution
07-2018	Sherrill Greenlee	160.00	160.00	0.00	\$710.00
08-2018	Sherrill Greenlee	160.00	0.00	0.00	200.00
09-2018	Sherrill Greenlee	160.00	0.00	0.00	200.00
10-2018	Sherrill Greenlee	160.00	16.00	0.00	200.00
11-2018	Sherrill Greenlee	160.00	16.00	0.00	200.00
12-2018	Sherrill Greenlee	160.00	16.00	0.00	200.00
01-2019	Sherrill Greenlee	160.00	16.00	0.00	200.00
02-2019	Sherrill Greenlee	160.00	0.00	0.00	200.00
03-2019	Sherrill Greenlee	160.00	16.00	0.00	200.00
04-2019	Sherrill Greenlee	160.00	16.00	0.00	200.00
05-2019	Sherrill Greenlee	160.00	16.00	0.00	200.00
06-2019	Sherrill Greenlee	160.00	16.00	0.00	200.00
07-2019	Sherrill Greenlee	160.00	16.00	0.00	200.00

Showing 1 to 10 of 242 entries

Click here to return to the Dashboard

1888.8.1.Jordan@iss.com  
 Mobile: 214.414.1888  
 TX (214) 252-0195  
 Fax: (214) 214-1195  
 www.iss.com

**Contributions**

Select a fund from the list below to view contributions.

Health & Welfare

Showing results for the Health & Welfare fund

Month	Employee	Reg Hours	OT Hours
07-2018	Sherrill Greenlee	160.00	160.00
08-2018	Sherrill Greenlee	160.00	0.00
09-2018	Sherrill Greenlee	160.00	0.00
10-2018	Sherrill Greenlee	160.00	16.00

OT Hours: 0.00  
 Contribution: \$710.00

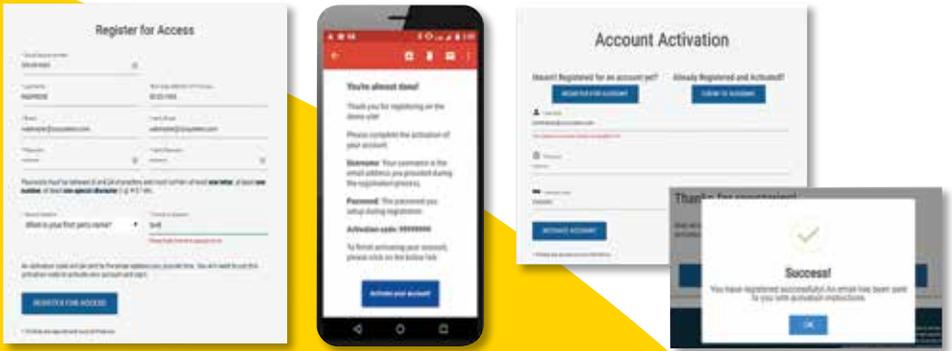
# Improve Service While Reducing Calls to the Fund Office

Providing Participants with unlimited access to the Participant Portal allows them to retrieve their Benefits information at any time, without having to call the Fund Office.

In addition to secure portals, the ISSi-Site Team can work with the Funds to establish a professionally designed public website with general Benefit Funds information.

## Participant Registration

Participant registration allows users of the Participant Portal to create their accounts autonomously, in three easy steps:



**1**

*Register for an Account*

**2**

*Receive Activation Email*

**3**

*Complete Activation Process*

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## Trustees, Plan Professionals and Providers

In addition to secure Participant Portals, the ISSi-Site Team can work with the Funds to develop secure portals for Trustees, Plan Professionals and Providers.

- Trustee Portals allow the Funds to publish downloadable documents for authenticated users.
- By eliminating paper copies of meeting agendas, Fund reports, and other documents, Trustee and Plan Professional Portals significantly decrease printing costs.
- Provider Portals allow the Funds to provide a web-based online lookup service for Providers, allowing them secure access to Eligibility, Claim Status, Claim History, EOB Inquiry, and more.

## The ISSi-Site Service Includes:

- Custom site development
- Ongoing site maintenance and updates to site content
- Registration of the Funds' domain name
- Full site hosting  
(there are no new hardware or telecommunication requirements)

*“ISSi-Site has enabled our administration to become more productive, efficient and cut costs. The tools and resources available through ISSi-Site have allowed us to improve the way we provide service to our Participants, which is the core of our business.”*

– Fund Administrator,  
UFCW-affiliated Benefit Fund

For more information on ISSi-Site, please contact Andrew Devine at **856-910-9190 Ext. 429** or **[ADevine@ISSIsystems.com](mailto:ADevine@ISSIsystems.com)**



**[www.ISSIsystems.com](http://www.ISSIsystems.com)**